

ALAA TAHA

Computer Engineer | IT Support & Network Engineer

Erbil, Iraq | 0751 246 6765 | Alaat663@gmail.com | www.alaataha.dev

PROFILE SUMMARY

Computer Engineer with hands-on experience across IT administration, network support, web development, systems maintenance, and event technology. Skilled in Windows and Linux environments, PC and network troubleshooting, Huawei networking and firewall systems, VLAN configuration, and web technologies including React, Next.js, Node.js, and MySQL. Experienced in VR/arcade systems, esports operations, digital displays, ticketing systems, biometric attendance systems, and professional AV equipment. Strong problem-solving skills built in fast-paced environments.

EDUCATION

BSc in Computer Engineering — Tishk International University, Erbil

2020 – 2024

WORK EXPERIENCE

Technical Engineer — Arena, Erbil

Mar 2026 – Present

- Maintain computers and VR/arcade systems, including setup and ongoing maintenance.
- Perform hardware repairs and network troubleshooting.
- Set up MikroTik networking at Arena, including VLAN configuration.
- Monitor events and administer the Raccoon Café system, BioTime attendance system, Viplex digital displays, and Audac audio systems.
- Configure Huawei firewalls.
- Installed and maintain the IT support system at Real Madrid Academy.

INTERNSHIPS

IT Department Intern — Fastpay, Erbil

Sep 2024 – Oct 2024

- Processed company web applications and attended company meetings.
- Worked with the IT department to resolve employee technical issues.
- Worked on the company IP domain system.

PROJECTS

National Innovation Competition in Engineering (NICE) — Lead Back-End Developer

2023 & 2024

- Placed 1st in the 2024 edition for Core AI back-end development.
- Built the hardware for an automated planting system.

World Cup 2026 Ticketing System — Arena

2026

- Part of the team that built the ticketing system for the World Cup 2026 fan event (arena-stadium.vercel.app).
- Assisted with the setup of the event's audio/speaker systems.

KGF Esports Festival — Technical Support

- Served as an on-site technical support team member and observer (gaming.krd).
- Set up production and computer equipment, including PTZ camera configuration for live coverage.

Infinix Event — Arena

- Operated in the control room, managing production PCs throughout the live event.

CERTIFICATIONS

- **Cybersecurity Essentials** — Cisco
- **Time and Project Management** — The Station
- **Introduction to UX/UI** — Re:Coded

SKILLS

- **IT Support:** Helpdesk, hardware & software maintenance, POS maintenance, troubleshooting, Jira, SOP design
- **Networking & Security:** Network & server administration, Huawei firewalls, VLANs, MikroTik, system security
- **Systems:** Windows, Linux, Unix
- **Web & Software:** HTML, CSS, JavaScript, PHP, React, Next.js, Node.js, Flutter, testing & debugging
- **Data & Tools:** SQL, MySQL, database management, Power BI, MS Office, Google Workspace
- **Event Technology:** VR/arcade, esports operations, digital displays, AV, PTZ cameras, biometric systems
- **Professional:** Project management, critical & analytical thinking, problem-solving, adaptability

LANGUAGES

Arabic (Native), English (Advanced), Kurdish (Intermediate)